



ALLDATA Q4-01 Disc Release Adds Enhanced Shop Operations And Technician's Reference Displays

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ELK GROVE, Calif., Dec. 21 /PRNewswire/ -- ALLDATA, the worldwide market leader in computer-based automotive repair information and software solutions for automotive service providers, has released its Fourth Quarter 2001 professional disc product, which is offered to automotive service centers in the US.

The 53rd consecutive quarterly release of information from the ALLDATA disc product includes the enhanced display of Shop Operations and Technician's Reference sections of the ALLDATA(R) database. The improved display facilitates access to valuable information that assists Service Advisors in explaining repairs, encouraging regular maintenance and detailing symptoms while communicating with customers.

"With the enhanced Shop Operations and Technician's Reference, you no longer need to stop viewing an article or diagram to gain access to this information. These tools now display in a browser, which can be accessed separately from the ALLDATA repair information and makes it much easier to locate, view and navigate these valuable reference sections," said Mimi de Ville, Senior Product Manager of ALLDATA Repair Information Products.

The Shop Operations section includes: A service write-up section with forms for customer communication, timing belt replacement intervals, checklists for Technicians to follow during diagnosis and inspection, and Motorist Assurance Program (MAP) information. Shop management integration information is also included.

The Technician's Reference section includes: An emissions Quick Reference Guide, timing belt replacement intervals, a technician's glossary and conversion tables.

Both of these value-added sections are standard with ALLDATA subscriptions to automotive service centers and illustrate ALLDATA's commitment to supporting its subscribers' relationships with their customers.

As part of their subscriptions, ALLDATA customers receive quarterly updates of new data. The ALLDATA disc product is available in both DVD and CD format. The Fourth Quarter update has over 152,000 new electronic pages, including over 95,000 pages of import (European, Asian) vehicle information. Also included in this release are the refined "Zoom" and "Pan" mode image-viewing buttons. These improved functions allow customers to easily navigate nearly one million diagrams and images.

About AutoZone's ALLDATA

ALLDATA, an AutoZone company, is the leading provider of automotive repair information and solutions to the Professional Automotive Service Industry. In 1988, ALLDATA delivered its first product, and in 1996 AutoZone (NYSE: AZO) purchased the automotive information leader. Today, over 35,000 professional automotive repair shops across North America depend on ALLDATA for their automotive repair information needs, and over 60,000 repair shops in the United States purchase AutoZone parts from 1600 AutoZone Commercial Program locations.

The ALLDATA(R) Online and disc products include diagnostic and repair articles, factory technical service bulletins, and illustrations including original equipment manufacturers' wiring diagrams. ALLDATA(R) ServiceCenter provides shop management solutions. ALLDATA(R) ShopWeb provides website-building and marketing tools to meet the everyday needs of professional service providers. The ALLDATA(R) DIY product provides consumers with repair articles, factory technical service bulletins, and illustrations for a particular make, model, and year of vehicle along with a link to ALLDATA approved repair shops. Visit ALLDATA's website at www.alldata.com for more information.

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